

## RENTAL SERVICE AGREEMENT

### Instructions for completing this Rental Service Agreement

- Complete Section A:** Customer Details
- Complete Section B:** Rental Dates Required
- Complete Section C:** Billing Information
- Complete Section D:** Terms & Conditions
- Review Section E:** Rental Equipment Details
- Complete Section F:** Rental Equipment Order Form

If you are completing a printed version of this agreement, please scan and email to [info@gtc.co.uk](mailto:info@gtc.co.uk)

If you are completing an electronic version of this agreement, please sign electronically and click on 'Submit Signature'

## SECTION A: CUSTOMER DETAILS

**Please enter the delivery address required for your rental order below:**

<b>Title:</b>	
<b>First Name:</b>	
<b>Last Name:</b>	
<b>Company Name (if applicable)</b>	
<b>Street Address:</b>	
<b>Town/City:</b>	
<b>County:</b>	
<b>Country:</b>	
<b>Postcode:</b>	
<b>Email Address:</b>	
<b>Phone Number:</b>	

## SECTION B: RENTAL DATES REQUIRED

**Note: This Rental Agreement has a minimum term of 7 days. If a period of less than 7 days is selected the minimum charge of 7 days will apply.**

<b>Countries in which the Rental Equipment will be used:</b>	
<b>Your Rental Start Date:</b> <small>(We will deliver one day before the rental start date)</small>	
<b>Your Rental End Date:</b> <small>(The day you will send the equipment back to us)</small>	
<b>Total Rental Days Required:</b>	

## SECTION C: BILLING INFORMATION

To enable us to reserve equipment for your specified rental dates, we require customers to pay for rental service charges when making their booking.

Payment for rental charges due should be made by credit card. To ensure that we take your credit card details in a secure manner, please click on the link below to enable us to verify your card securely. The link will request a small payment from your card (£1 or equivalent in your local currency) which will be credited against your rental charges. Upon completion of your credit card verification we will use the card details provided by you to take the balance of your rental charge due. We will confirm the payment due from you before we process the payment. This payment will also enable us to take payment from you in the event of equipment being lost, stolen or damaged whilst in your possession.

**Important:**

\*Please ensure you choose the 'Credit & Debit Cards via Sage Pay' option when making payment as we are not able to process the balance payment due through Amazon Pay or PayPal.

\*Please ensure the address provided in the billing address section matches the billing address on your credit or debit card statement.

\*Please do not send us credit card details by email or voicemail. Information sent via these methods will be destroyed.

\*Please return to complete this contract after you have completed the credit card transaction.

**Please click on this link to proceed:**

<https://www.globaltelesat.co.uk/gtc-credit-card-verification>

Alternatively, you may call our office on +44 (0) 1202 801290 to make a credit card payment for your rental charges by phone.

## SECTION D : TERMS & CONDITIONS

I agree to pay the regular daily rental rate for any equipment returned more than 2 days after the Rental End Date specified above and hereby acknowledge that I have read, understand and will be bound by all the terms and conditions shown on the following link, specifically the terms and conditions relating to rental contracts:

<http://www.globaltelesat.co.uk/terms-and-conditions>

I authorise GTC to take payment for invoices produced as a result of this Agreement either by Direct Debit or by credit card using the credit card details provided and agree to pay for all charges incurred under the terms and conditions of this Agreement, including charges for equipment lost, damaged or stolen during the rental period. I have read this Agreement, understand and agree with all terms and conditions and indicate so by executing this Agreement below.

**Cancellations:**

1. Rentals cancelled 7 days prior to the rental start date are eligible for a 50% refund of the total rental cost. Prepaid minutes will be refunded in full.
2. Rentals cancelled 2 days prior to the rental start date are not eligible for a refund. Prepaid minutes will be refunded in full.

<b>Full Name:</b>	
<b>Date:</b>	
<b>Signature:</b>	

When completing online I understand this is a legal online representation of my signature

## SECTION E: RENTAL EQUIPMENT DETAILS

Handset Name:	Inmarsat IsatPhone 2	Iridium 9575	Iridium 9555	Thuraya XT - LITE	Thuraya SatSleeve+	Thuraya X5 Touch
Equipment Image:						
Coverage Area:	Global Excluding the Poles	100% Global	100% Global	Asia, Africa, Australia, M/ East, Europe	Asia, Africa, Australia, M/ East, Europe	Asia, Africa, Australia, M/ East, Europe
Voice Function:	Yes	Yes	Yes	Yes	Yes	Yes
GSM Capability (1):	No	No	No	No	No	Yes
Low Speed Data	Yes	Yes	Yes	No	Yes	Yes
High Speed Data	No	No	No	No	No	No
Basic GPS Tracking (2)	Yes	Yes	No	Yes	Yes	Yes
Advanced GPS Tracking (3)	No	Yes	No	No	No	No
SMS & Email:	Yes	Yes	Yes	Yes	Yes	Yes
Data Rate:	2.4kbps	2.4kbps	2.4kbps	n/a	9.6kbps	9.6kbps
Weight:	318g	247g	266g	186g	256g	262g
Size (mm)	169 x 75 x 36	140 x 60 x 27	143 x 55 x 30	128 x 53 x 27	139 x 69 x 42	145 x 78 x 24
Battery Life (Talk-Time)	Up to 8 hrs	Up to 4 hrs	Up to 4 hrs	Up to 6 hrs	Up to 3 hrs	Up to 11 hrs
Battery Life (Standby)	Up to 160 hrs	Up to 30 hrs	Up to 30 hrs	Up to 80 hrs	Up to 9 hrs	Up to 100 hrs

(1) GSM SIM will not be provided by GTC. Customer needs to provide their own nano SIM to use GSM capabilities.

(2) Phone is capable of transmitting GPS coordinated by SMS or email

(3) Phone is capable of advanced tracking functions showing speed, altitude, heading and breadcrumb trail

## SECTION E: RENTAL EQUIPMENT PRICING

Handset Name:	Inmarsat IsatPhone 2	Iridium 9575	Iridium 9555	Thuraya XT - LITE	Thuraya SatSleeve+	Thuraya X5 Touch
<b>Deposit (1):</b>	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
<b>Daily Rate:</b>	£6.00 +VAT	£8.75 +VAT	£6.00 +VAT	£6.00 +VAT	£6.00 +VAT	£8.75 +VAT
<b>Minimum Term:</b>	7 Days	7 Days	7 Days	7 Days	7 Days	7 Days
<b>Incoming Calls/SMS:</b>	FREE	FREE	FREE	FREE	FREE	FREE
<b>Outgoing SMS:</b>	£0.40	£0.60	£0.60	£0.60	£0.60	£0.60
<b>Post-Paid Minutes (2):</b>	£1.50 p/min	£1.50 p/min	£1.50 p/min	£1.50 p/min	£1.50 p/min	£1.50 p/min
<b>Prepaid Minutes (3):</b>	£1.00 p/min	£1.00 p/min	£1.00 p/min	£1.00 p/min	£1.00 p/min	£1.00 p/min
<b>Calls to Same Satellite Network:</b>	£0.75 p/min	£0.75 p/min	£0.75 p/min	£0.75 p/min	£0.75 p/min	£0.75 p/min
<b>Calls to Other Satellite Networks:</b>	£8.00 p/min	£8.00 p/min	£8.00 p/min	£8.00 p/min	£8.00 p/min	£8.00 p/min
<b>Inclusive Trackpoints (4):</b>	N/A	10 per day	N/A	N/A	N/A	N/A
<b>Additional Trackpoints:</b>	N/A	£0.10 p/msg	N/A	N/A	N/A	N/A

**(1) Deposit:** We do not charge a deposit for your rental. However, you are liable for any loss or damage to the rental equipment. Please refer to our terms and conditions for details of applicable charges. We require a credit card verification payment of £1.00 before your rental can be dispatched to ensure we have the means to collect any payment due as a result of lost or damaged equipment.

**(2) Post-Paid Minutes:** Cost of minutes used when your rental ends based on actual usage

**(3) Prepaid Minutes:** Cost of non-refundable minutes purchased before your rental starts

**(4) Trackpoints:** Each tracking message is sent as an SMS and will be charged at the SMS rate shown

## SECTION F: SATELLITE PHONE ORDER DETAILS

### Handset Options

Handset Name:	Daily Rental Charge	Deposit	Peli Case Included?	AC & DC Charger Included	Spare Battery Included	Quantity Required
Inmarsat IsatPhone 2	£6.00	£0.00	Yes	Yes	Yes	
Iridium 9555	£6.00	£0.00	Yes	Yes	Yes	
Iridium 9575	£8.75	£0.00	Yes	Yes	Yes	
Thuraya XT-LITE	£6.00	£0.00	Yes	Yes	Yes	
Thuraya SatSleeve+	£6.00	£0.00	Yes	Yes	Yes	
Thuraya X5 Touch	£8.75	£0.00	Yes	Yes	No	
Accessory: Solar Charger	£2.00	£0.00	n/a	n/a	n/a	

### Airtime Options

Minutes Option	Cost	Notes	Option Required
Post-Paid Minutes	£1.50 p/min	Minutes billed at the end of your rental based on actual usage. Calls to a mobile or landline.	
Prepaid Minutes - 10 Mins	£10.00	Prepaid minutes are purchased in bundles at a reduced rate at the start of your rental. Any unused minutes remaining at the end of your rental are non-refundable. Calls to landline or mobile numbers only. Excludes calls to other satellite networks and SMS messages.	
Prepaid Minutes - 25 Mins	£25.00		
Prepaid Minutes - 50 Mins	£50.00		
Prepaid Minutes - 75 Mins	£75.00		
Prepaid Minutes - 100 Mins	£100.00		

### Shipping Options

Carrier	Shipping Option	Price	Notes	Option Required
Courier	End of Day	£6.00	DPD or Fedex depending on location	
Courier	Before 12PM	£10.00	DPD or Fedex depending on location	
Courier	Before 11AM	£17.50	DPD or Fedex depending on location	
Courier	Before 9AM	£32.50	DPD or Fedex depending on location	
Courier	Saturday	£17.50	DPD or Fedex depending on location	
Royal Mail	Before 1PM	£10.00	Special Delivery before 1PM	
Royal Mail	Saturday	£29.00	Special Delivery before 1PM	
Courier	Collection	£20.00	Please call 01202 801290 at the end of your rental to arrange collection	

**All prices exclude VAT. If you do not use our collection service to return your rental please ensure you used a tracked service such as Royal Mail Special Delivery**

## CHARGES FOR LOST OR DAMAGED EQUIPMENT

Equipment:	Hardware	Peli Case	AC/DC Charger	Battery	Data Kit	USB Cable
Cobham Explorer 510	£750.00	n/a	£50.00	£50.00	£30.00	£30.00
Cobham Explorer 710	£750.00	n/a	£50.00	£50.00	£30.00	£30.00
Inmarsat IsatHub	£750.00	£50.00	£50.00	£50.00	£30.00	£30.00
Inmarsat IsatPhone 2	£400.00	£50.00	£50.00	£50.00	£30.00	£30.00
inReach Mini	£200.00	£50.00	n/a	n/a	n/a	n/a
Iridium 9555	£700.00	£50.00	£50.00	£50.00	£30.00	£30.00
Iridium 9575	£800.00	£50.00	£50.00	£50.00	£30.00	£30.00
Iridium GO	£350.00	£50.00	£50.00	£50.00	£30.00	£30.00
PLB (All Models)	£150.00	£50.00	n/a	n/a	n/a	n/a
SPOT Gen3	£115.00	£50.00	n/a	n/a	n/a	n/a
SPOT X	£200.00	£50.00	n/a	n/a	n/a	n/a
Thuraya XT-LITE	£300.00	£50.00	£50.00	£50.00	£30.00	£30.00
Thuraya SatSleeve+	£300.00	£50.00	£50.00	£50.00	£30.00	£30.00
Thuraya X5 Touch	£700.00	£50.00	£50.00	£50.00	£30.00	£30.00
Accessory: Solar Charger	£50.00	n/a	n/a	n/a	n/a	n/a
<b>All other damage or losses subject to inspection and charged at cost of repair or replacement</b>						