

RENTAL SERVICE AGREEMENT

Instructions for completing this Rental Service Agreement

- Complete Section A:** Customer Details
- Complete Section B:** Rental Dates Required
- Complete Section C:** Billing Information
- Complete Section D:** Terms & Conditions
- Review Section E:** Rental Equipment Details
- Complete Section F:** Rental Equipment Order Form

If you are completing a printed version of this agreement, please scan and email to info@gtc.co.uk

If you are completing an electronic version of this agreement, please sign electronically and click on 'Submit Signature'

SECTION A: CUSTOMER DETAILS

Please enter the delivery address required for your rental order below:

Title:	
First Name:	
Last Name:	
Company Name (if applicable)	
Street Address:	
Town/City:	
County:	
Country:	
Postcode:	
Email Address:	
Phone Number:	

SECTION B: RENTAL DATES REQUIRED

Note: This Rental Agreement has a minimum term of 7 days. If a period of less than 7 days is selected the minimum charge of 7 days will apply.

Countries in which the Rental Equipment will be used:	
Your Rental Start Date: <small>(We will deliver one day before the rental start date)</small>	
Your Rental End Date: <small>(The day you will send the equipment back to us)</small>	
Total Rental Days Required:	

SECTION C: BILLING INFORMATION

To enable us to reserve equipment for your specified rental dates, we require customers to pay for rental service charges when making their booking.

Payment for rental charges due should be made by credit card. To ensure that we take your credit card details in a secure manner, please click on the link below to enable us to verify your card securely. The link will request a small payment from your card (£1 or equivalent in your local currency) which will be credited against your rental charges. Upon completion of your credit card verification we will use the card details provided by you to take the balance of your rental charge due. We will confirm the payment due from you before we process the payment. This payment will also enable us to take payment from you in the event of equipment being lost, stolen or damaged whilst in your possession.

Important:

*Please ensure you choose the 'Credit & Debit Cards via Sage Pay' option when making payment as we are not able to process the balance payment due through Amazon Pay or PayPal.

*Please ensure the address provided in the billing address section matches the billing address on your credit or debit card statement.

*Please do not send us credit card details by email or voicemail. Information sent via these methods will be destroyed.

*Please return to complete this contract after you have completed the credit card transaction.

Please click on this link to proceed:

<https://www.globaltelesat.co.uk/gtc-credit-card-verification>

Alternatively, you may call our office on +44 (0) 1202 801290 to make a credit card payment for your rental charges by phone.

SECTION D : TERMS & CONDITIONS

I agree to pay the regular daily rental rate for any equipment returned more than 2 days after the Rental End Date specified above and hereby acknowledge that I have read, understand and will be bound by all the terms and conditions shown on the following link, specifically the terms and conditions relating to rental contracts:

<http://www.globaltelesat.co.uk/terms-and-conditions>

I authorise GTC to take payment for invoices produced as a result of this Agreement either by Direct Debit or by credit card using the credit card details provided and agree to pay for all charges incurred under the terms and conditions of this Agreement, including charges for equipment lost, damaged or stolen during the rental period. I have read this Agreement, understand and agree with all terms and conditions and indicate so by executing this Agreement below.

Cancellations:

1. Rentals cancelled 7 days prior to the rental start date are eligible for a 50% refund of the total rental cost. Prepaid minutes will be refunded in full.
2. Rentals cancelled 2 days prior to the rental start date are not eligible for a refund. Prepaid minutes will be refunded in full.

Full Name:	
Date:	
Signature:	

When completing online I understand this is a legal online representation of my signature

SECTION E: RENTAL EQUIPMENT DETAILS

	GARMIN®		SAVED BY SPOT™			
Device Type:	Satellite Communicator				Personal Locator Beacon	
Device Name:	inReach Explorer+	inReach Mini	SPOT Gen3	SPOT X	ACR ResqLink	McMurdo FastFind
Equipment Image:						
Coverage Area:	100% Global	100% Global	Regional	Regional	100% Global	100% Global
Voice Function:	No	No	No	No	No	No
Outbound SMS Function:	Yes	Yes	Yes	Yes	No	No
Inbound SMS Function (1):	Yes	Yes	No	Yes	No	No
Pre-Defined Message Function:	Yes	Yes	Yes	Yes	No	No
Live Tracking Function:	Yes	Yes	Yes	Yes	No	No
Min. Tracking Frequency:	1 Minute	1 Minute	10 Minutes	5 Minutes	n/a	n/a
SOS Emergency Alert Function:	Yes	Yes	Yes	Yes	Yes	Yes
LED Strobe:	No	No	No	No	Yes	Yes
Request Weather Forecasts:	Yes	Yes	No	No	No	No
Display Size:	3.5 x 4.7 cm	2.3 x 2.3 cm	n/a	6.85cm	n/a	n/a
Weight:	213g	100g	114g	198g	130g	164g
Size (cm)	6.8 x 16.4 x 3.8 cm	5.17 x 9.9 x 2.61 cm	6.5 x 8.72 x 2.54 cm	16.6 x 7.4 x 4.4 cm	3.3 x 4.8 x 9.9 cm	3.6 x 5 x 11.2 cm
Battery Life (2)	Up to 100 hours at 10-minute tracking	Up to 50 hours at 10-minute tracking	Up to 14 days at 10 minute tracking	Up to 240 hours at 10-minute tracking	30 hours (once activated)	35 hours (once activated)
(1) 2-way messaging does not work in all areas. Please check SPOT coverage map for details.						
(2) Battery life can vary significantly depending on operating conditions. Based on 10 minute tracking function activated.						

SECTION E: RENTAL EQUIPMENT PRICING

Device Name:	inReach Explorer+	inReach Mini	SPOT Gen3	SPOT X	ACR ResqLink	McMurdo FastFind
Deposit (1):	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Daily Rate:	£5.00 +VAT	£5.00 +VAT	£4.00 +VAT	£5.00 +VAT	£4.00 +VAT	£4.00 +VAT
Minimum Term:	7 Days	7 Days	7 Days	7 Days	7 Days	7 Days
Cost per Tracking Message:	£0.15 (2)	£0.15 (2)	£0.00	£0.00	£0.00	£0.00
Cost per Text Message:	£0.01 per character (2)	£0.01 per character (2)	£0.50	£0.50	n/a	n/a

(1) Deposit: We do not charge a deposit for your rental. However, you are liable for any loss or damage to the rental equipment. Please refer to our terms and conditions for details of applicable charges. We require a credit card verification payment of £1.00 before your rental can be dispatched to ensure we have the means to collect any payment due as a result of lost or damaged equipment.

(2) Please refer to the Garmin inReach data usage examples below

Custom Message Options (SPOT Gen3 Devices Only)

Please insert your required messages. These will be transmitted when you press the associated button on your SPOT Gen3 device and will be visible on your SPOT shared page. If you don't complete this section we will use the default message.

SPOT Gen3 Message Type	SPOT Gen3 Message Required
CHECK IN/OK Let contacts know where you are and that you're okay with a pre-programmed message.	Default: Everything is OK
HELP Request help from your friends & family at your GPS location.	Default: I need help at this location
CUSTOM MESSAGE Sending a pre-programmed message with your GPS location.	Default: Running late but everything OK

Garmin inReach Data Usage Examples

Type of Message	Approx. Data Used:	Notes
Tracking Points	13 bytes	Transmit tracking intervals ranging from every 30 seconds to four hours.
Text Messages	80-160 bytes	Messages sent and received up to 160 bytes, depending on message length.
Find-Me "Ping" via MapShare	23 bytes	View the location of an inReach online if it is powered on but tracking is not activated.
Preset Messages	13 bytes	Short, commonly-used messages that are set up in your account and pre-loaded to your inReach.

SECTION F: SATELLITE TRACKER ORDER DETAILS

Device Options

Device Name:	Daily Rental Charge	Deposit	Quantity Required
Garmin inReach Explorer+	£5.00	£0.00	1
Garmin inReach Mini	£5.00	£0.00	1
SPOT Gen3	£4.00	£0.00	1
SPOT X	£5.00	£0.00	1
ACR ResqLink	£4.00	£0.00	1
McMurdo FastFind	£4.00	£0.00	1

Shipping Options

Carrier	Shipping Option	Price	Notes	Option Required
Courier	End of Day	£6.00	DPD or Fedex depending on location	1
Courier	Before 12PM	£10.00	DPD or Fedex depending on location	1
Courier	Before 11AM	£17.50	DPD or Fedex depending on location	1
Courier	Before 9AM	£32.50	DPD or Fedex depending on location	1
Courier	Saturday	£17.50	DPD or Fedex depending on location	1
Royal Mail	Before 1PM	£10.00	Special Delivery before 1PM	1
Royal Mail	Saturday	£29.00	Special Delivery before 1PM	1
Courier	Collection	£20.00	Please call 01202 801290 at the end of your rental to arrange collection	1

All prices exclude VAT. If you do not use our collection service to return your rental please ensure you used a tracked service such as Royal Mail Special Delivery

SECTION F: SATELLITE TRACKER ORDER DETAILS

EMERGENCY CONTACT DETAILS (REQUIRED FOR ALL RENTALS)

A contact is someone who will receive your custom messages and SOS alerts by email each time you press a custom button on the SPOT Gen3. They will also be contacted in the event of an emergency. At least two contacts are required. Contacts should not be the person using the SPOT Gen3.

FIRST EMERGENCY CONTACT DETAILS

Title:	
First Name:	
Last Name:	
Company Name (if applicable)	
Street Address:	
Town/City:	
County:	
Country:	
Email Address:	
Phone Number:	

SECOND EMERGENCY CONTACT DETAILS

Title:	
First Name:	
Last Name:	
Company Name (if applicable)	
Street Address:	
Town/City:	
County:	
Country:	
Email Address:	
Phone Number:	

CHARGES FOR LOST OR DAMAGED EQUIPMENT

Equipment:	Hardware	Peli Case	AC/DC Charger	Battery	Data Kit	USB Cable
Cobham Explorer 510	£750.00	n/a	£50.00	£50.00	£30.00	£30.00
Cobham Explorer 710	£750.00	n/a	£50.00	£50.00	£30.00	£30.00
Inmarsat IsatHub	£750.00	£50.00	£50.00	£50.00	£30.00	£30.00
Inmarsat IsatPhone 2	£400.00	£50.00	£50.00	£50.00	£30.00	£30.00
inReach Mini	£200.00	£50.00	n/a	n/a	n/a	n/a
Iridium 9555	£700.00	£50.00	£50.00	£50.00	£30.00	£30.00
Iridium 9575	£800.00	£50.00	£50.00	£50.00	£30.00	£30.00
Iridium GO	£350.00	£50.00	£50.00	£50.00	£30.00	£30.00
PLB (All Models)	£150.00	£50.00	n/a	n/a	n/a	n/a
SPOT Gen3	£115.00	£50.00	n/a	n/a	n/a	n/a
SPOT X	£200.00	£50.00	n/a	n/a	n/a	n/a
Thuraya XT-LITE	£300.00	£50.00	£50.00	£50.00	£30.00	£30.00
Thuraya SatSleeve+	£300.00	£50.00	£50.00	£50.00	£30.00	£30.00
Thuraya X5 Touch	£700.00	£50.00	£50.00	£50.00	£30.00	£30.00
Accessory: Solar Charger	£50.00	n/a	n/a	n/a	n/a	n/a
All other damage or losses subject to inspection and charged at cost of repair or replacement						