

## RENTAL SERVICE AGREEMENT

### Instructions for completing this Rental Service Agreement

- Complete Section A:** Customer Details
- Complete Section B:** Rental Dates Required
- Complete Section C:** Billing Information
- Complete Section D:** Terms & Conditions
- Review Section E:** Rental Equipment Details
- Complete Section F:** Rental Equipment Pricing

If you are completing a printed version of this agreement, please scan and email to [info@gtc.co.uk](mailto:info@gtc.co.uk)

If you are completing an electronic version of this agreement, please sign electronically and click on 'Submit Signature'

### SECTION A : CUSTOMER DETAILS

Please enter the delivery address required for your rental below:

Title:		First Name:		Last Name:	
Company Name (if applicable):					
Street Address:					
Town/City:					
County:					
Postcode:					
Country:					
Email Address:					
Phone Number:					

### SECTION B : RENTAL DATES REQUIRED

**Note:** This Rental Service Agreement has a minimum rental term of 7 Days. If a period of less than 7 days is requested a charge of 7 days will apply.

Countries in which the Rental Equipment will be used:	
Your Rental Start Date: (We will deliver one day before the start date)	
Your Rental End Date: (The day you will send the equipment back to us)	
Total Rental Days Required:	

## SECTION C : BILLING INFORMATION

To enable us to reserve equipment for your specified rental dates, we require customers to pay for rental service charges when making their booking.

Payment for the rental charges due should be made by credit card. To ensure that we take your credit card details in a secure manner, please click on the link below to enable us to verify your card securely. The link will request a small payment from your card (£1 or equivalent in your local currency) which will be credited against your rental charges. Upon completion of your credit card verification we will use the card details provided by you to take the balance of your rental charge due. We will confirm the payment due from you before we process the payment.

**Important:**

- \*Please ensure you choose the 'Credit & Debit Cards via Sage Pay' option when making payment as we are not able to process the balance payment due through Amazon Pay or PayPal.
- \*Please ensure the address provided in the billing address section matches the billing address on your credit or debit card statement.
- \*Please do not send us credit card details by email or voicemail. Information sent via these methods will be destroyed.
- \*Please return to complete this contract after you have completed the credit card transaction.

**Please click on this link to proceed:**

<https://www.globaltelesat.co.uk/gtc-credit-card-verification>

Alternatively, you may call our office on +44 (0) 1202 801290 to make a credit card payment for your rental charges by phone. Should you wish to pay by bank transfer or PayPal please contact us after you have completed and submitted this Agreement.

## SECTION D : TERMS AND CONDITIONS



I agree to pay the regular daily rental rate for any equipment returned more than 2 days after the Rental End Date specified above and hereby acknowledge that I have read, understand and will be bound by all the terms and conditions shown on the following link, specifically the terms and conditions relating to rental contracts:

<http://www.globaltelesat.co.uk/terms-and-conditions>

I authorise GTC to take payment for invoices produced as a result of this Agreement either by Direct Debit or by credit card using the credit card details provided and agree to pay for all charges incurred under the terms and conditions of this Agreement. I have read this Agreement, understand and agree with all terms and conditions and indicate so by executing this Agreement below.

DATE:	
PRINT NAME / SIGNATURE:	
	When completing online I understand this is a legal online representation of my signature
POSITION (IF COMPANY):	

## SECTION E : RENTAL EQUIPMENT DETAILS

Handset Name:	COBHAM EXPLORER 510 TERMINAL	COBHAM EXPLORER 710 TERMINAL
Equipment Image:		
<b>Equipment Specification</b>		
Coverage Area:	Global Excluding the Poles	Global Excluding the Poles
Voice:	✓	✓
High Speed Data:	✓	✓
Send/Receive SMS & Email	✓	✓
Wi-Fi Access Point:	✓	✓
Standard IP Data Rate:	464 kbps	492 kbps
Streaming Data Rate:	Up to 128 kbps	Up to 650 kbps
Data Interfaces:	USB, Bluetooth, Ethernet, WLAN 802.11g	USB, Bluetooth, Ethernet (x2) WLAN 802.11g, Digital I/O, RJ-45
IP Rating:	IP52	IP52
Weight:	1.4kg	3.2kg
Size (mm):	202mm x 202mm x 51.8mm	332mm x 279mm x 54 mm
Battery Life: (Standby)	36 hours	36 hours
Battery Life: (Talk-time)	Up to 3 hours	Up to 3.5 hours
Battery Life: (Data connection @ 128kbps)	Up to 3.5 hours	Up to 3.5 hours

<b>SECTION F : RENTAL EQUIPMENT PRICING</b>		
<b>Deposit:</b>	£750	£750
<b>Daily Rate:</b>	£10.00	£12.00
<b>Minimum Rental Term:</b>	7 Days	7 Days
<b>Incoming Calls and SMS:</b>	Free	Free
<b>Post-Paid Minutes: (Voice to Landline)</b>	£0.70 (cost of minutes based on actual use)	£0.70
<b>Post-Paid Minutes: (Voice to Mobile)</b>	£0.85 (cost of minutes based on actual use)	£0.85
<b>Post-Paid Data:</b>	£5.00 per MB (cost of data based on actual use)	£5.00 per MB
<b>Prepaid Data:</b>	From £4.00 per MB (cost of non-refundable data bought before your rental starts)	From £4.00 per MB
<b>Outgoing SMS:</b>	£0.40 per message	£0.40 per message
<b>Voicemail/min:</b>	£0.50	£0.50
<b>Streaming &lt; 32 kbps/min:</b>	£2.50	£2.50
<b>Streaming &lt; 64 kbps/min:</b>	£4.00	£4.00
<b>Streaming &lt; 128 kbps/min:</b>	£7.00	£7.00
<b>Streaming &lt; 256 kbps/min:</b>	£12.00	£12.00
<b>ISDN to Fixed/min:</b>	£3.50	£3.50
<b>Calls to Same Satellite Network:</b>	£0.70	£0.70
<b>Calls to Other Satellite Networks:</b>	Up to £8.00	Up to £8.00

SECTION F : RENTAL EQUIPMENT PRICING							
Quantity Required	Equipment	Daily Rental Charge	Deposit	Rental Package Includes:			
				AC Charger	DC Charger	Spare Battery	Data Cable
	Explorer 510	£10.00	£750*	Yes	Yes	Yes	Yes
	Explorer 710	£12.00	£750*	Yes	Yes	Yes	Yes
Tick if Required	Airtime Options	Cost		More Information			
✓	Post-Paid Voice	£0.70 per min		Minutes billed at the end of your rental based on actual usage. Calls to a mobile or landline.			
	Post-Paid Data (Tick if required)	£5.00 per MB.		Data billed at the end of your rental based on actual usage.			
Quantity Required	<b>Note: Please ensure that you either select the Post-Paid Data option above or one of the Prepaid options below.</b>						
	25 Prepaid MB @ £4.50 per MB	£112.50		Pre-Paid data bundles are bought at the start of your rental at a reduced rate. Any unused Megabytes remaining at the end of your rental are non-refundable. Prepaid streaming minutes available on request.			
	50 Prepaid MB @ £4.25 per MB	£212.50					
	75 Prepaid MB @ £4.00 per MB	£300.00					
	100 Prepaid MB @ £4.00 per MB	£400.00					

Shipping Options				
Required Option	Courier	Shipping Option	Price**	Notes
	Fedex	End of Day*	£5.80	*Weekday service only ** Prices exclude VAT  We will advise you of any additional charge for shipments outside the UK.
	Royal Mail	Before 1PM*	£10.00	
	Fedex	Before Midday*	£10.00	
	Fedex	Before 10AM*	£16.50	
	Fedex	Before 9AM*	£21.50	
	Royal Mail	Saturday	£29.00	
	Fedex	Collection at end of Rental*	£20.00	Please call us on 01202 801290 at the end of your rental to arrange collection. International collections arranged at an additional cost.
<b>*If you return your rental to us without using our collection service please ensure you use a tracked service such as Royal Mail Recorded Delivery</b>				
All prices exclude VAT.				
<b>*Note on deposits:</b> VAT is not charged on your deposit. Your deposit will be returned minus any call costs and lost equipment charges at the end of your rental. These charges are subject to VAT and the relevant VAT payment will be deducted from your deposit together with any other charges due.				