



Order Form for Rental of Satellite Terminal



Please find attached the GTC Order Form and Service Agreement for monthly post-paid accounts.

In order to set up your account we require copies of the following identification:

Personal Applications

Proof of identity:

- Passport identity page
- **Or** Driving license
- **Or** Both sides of a credit or debit card

Proof of address **no more than 3 months old**

- Utility bill
- Bank or credit card statement at your current address

Business Applications

Please send us a Purchase Order or order confirmation on your company headed paper.

All Applications

Please post all of the following documents to GTC, Unit A1 Arena Business Centre, Poole, Dorset, BH17 7FJ.

- Proof of identity and address or purchase order
- Completed, signed order form
- Signed terms and conditions
- Signed Direct Debit mandate

If you have any questions regarding the completion of the service agreement or identity requirements, please do not hesitate to contact us on +44 (0)1202 607486.



DATE:			
BILL TO:			
Title:	First Name:	Last Name :	
Address:			
City:	County:	Postcode:	
Email:		Phone:	
IF SHIPPING ADDRESS IS SAME AS BILLING ADDRESS PLEASE LEAVE THE NEXT SECTION BLANK.			
SHIP TO:			
Title:	First Name:	Last Name:	
Address:			
City:	County:	Postcode:	
Email:		Phone:	
PAYMENT TERMS:			
Paypal:	Please send payment to info@globaltelesat.co.uk		
Bank:	Please contact us for our bank details		
Card:	Please contact us for payment over the phone		
Cheque:	Send payment to Global Telesat Communications, Unit A1, Arena Business Centre, Poole, Dorset, BH17 7FJ		
RENTAL PERIOD:			
THRANE & THRANE EXPLORER 500 TERMINAL RENTAL ORDER DETAILS	QTY	UNIT PRICE	LINE TOTAL
Set-Up Fee (including delivery)		£25.00	
Refundable Deposit		£750.00	
Weekly Rental Charge		£50.00	
		Grand Total:	

ALL PRICES SUBJECT TO VAT @ 20 % IF DELIVERY IS WITHIN THE EU.

By signing this order form you are agreeing to the following airtime charges:

Activation Fee:	£25.00	Streaming up to 128 kbps:	£7.00 per min
Voice to Cellular:	£0.85 per min	Streaming up to 256 kbps:	£11.00 per min
Background IP:	£5.00 per MB	Voice to Fixed:	£0.70 per min
Voice to BAN or Voicemail:	£0.45 per min		
ISDN to Fixed:	£3.15 per min		
SMS:	£0.40 per SMS		
Streaming up to 32 kbps:	£2.50 per min		
Streaming up to 64 kbps:	£4.00 per min		

Full Name: _____
 Position (if company): _____
 Date: _____
 Authorised Signature: _____

Satellite Terminal Rental Agreement Terms & Conditions

- 1 Global Telesat's set-up fee includes SIM card activation and delivery of hire equipment to the address given by the customer at the time the order is placed.
- 2 The initial deposit of £750 covers the replacement of the satellite terminal in the event of loss or theft and is refundable upon satisfactory return of the equipment at the end of the rental period, minus any out of bundle traffic charges that have accumulated during the rental period.
- 3 The initial deposit, set-up fee and weekly/monthly rental charge will be deducted from the customer's credit card before delivery of equipment. Additional charges for out of bundle traffic charges and/or recurring rental charges will be automatically deducted from the initial deposit paid.
- 4 If the phone is returned after the rental period initially requested the user will be charged at a rate of £10 a day plus airtime charges. If the customer can provide proof that the phone has been sent back the fee will not apply.
- 5 As a guide, the following charges will be deducted from the customer's deposit if the satellite terminal and/or accessories are lost, stolen or returned damaged:

Lost or stolen satellite terminal: £750

Damaged satellite terminal: Variable depending on damage at Global Telesat's discretion

Lost, stolen or damaged mains charger: £50 (any country)

Lost, stolen case or damaged: £50

Lost, stolen or damaged handset: £100

It is recommended that the customer returns the satellite terminal and equipment to Global Telesat using an insured postal service, such as Royal Mail Special Delivery, as Global Telesat cannot be held responsible for items lost in transit, other than when dispatching equipment to the customer.

6. Global Telesat will test the phone before dispatch to the customer and will ensure that is in good working order and condition when it is delivered. The customer will inform Global Telesat immediately upon discovering any immediate or subsequent faults with the equipment.
7. The customer is aware that satellite terminals are designed for use outside in situations where there is a clear line of sight to the sky from the phone's internal or external antenna. Furthermore, the customer confirms that they have checked the service provider's coverage map to ensure that there is coverage in the location where the phone will be used.
8. The rental equipment shall remain the property of Global Telesat at all times and the customer shall have no rights to the equipment or to the mobile number to which it is connected except for the purposes of this rental agreement.
9. Global Telesat shall not be liable for any breach of this Rental Agreement if and to the extent that such breach arises as a result of any act of God, government or industrial dispute of any kind.
10. This rental agreement has no expiration date, is effective throughout the entire rental period and cannot be assigned without Global Telesat's prior permission.
11. This Rental Agreement shall be governed by the laws of England and shall be subject to the non-exclusive jurisdiction of the English courts.

Full Name: _____

Position (if company): _____

Date: _____

Authorised Signature: _____